

RIMtech Online Training

Certification Training

State of the Art Electronic Recordkeeping Techniques & Technology

Certified Services Consultant

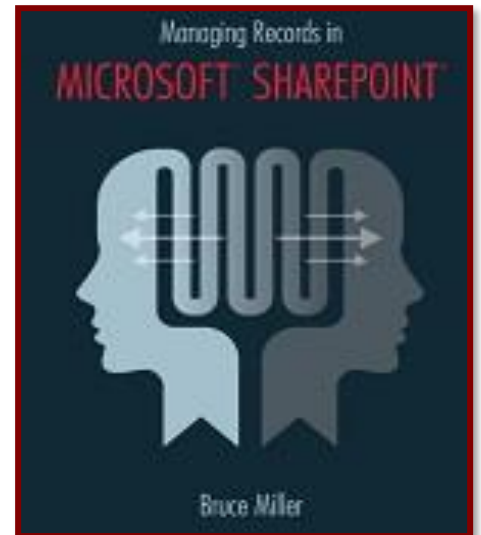
Instruction by Bruce Miller IGP, MBA

Duration
24 hours (3 days)

CSC 3U

RIMtech Certification Courses are delivered on-demand to any qualified ECM services consultant, with a minimum class size of (3) attendees. Content is focused/tailored to your experience and preferred ECM Platform, and your particular requirements/interests.

Designed for ECM services consultants, this three-day course is an intense, "how-to" workshop-oriented treatment of EDRMS (Electronic Document & Records Management System) project design, implementation, deployment, and management. Attendees will learn the essential recordkeeping science they'll need to understand EDRMS, and how to achieve successful EDRMS deployment and end user adoption. Understand how to work with the RIM Professional to define and configure the underlying ECM (Electronic Content Management) system, and how to fully automate recordkeeping within the system. You'll apply this knowledge to real-world records-compliant solutions for EDRMS systems regardless of the brand of ECM and recordkeeping software. Grounded in solid recordkeeping principles and practical EDRMS know-how, course material includes state of the art third-party recordkeeping add-in technology. This course is designed and delivered by **Bruce Miller**, author, independent consultant, and leading expert in electronic recordkeeping, and author of "*Managing Records in SharePoint*". This course is highly interactive. Work on prescribed exercises to tackle real-life project challenges and clear project-threatening roadblocks. In simulated hands-on software exercises, you'll apply your new knowledge and insight to make critical project decisions and apply the technology to deliver measurable results. You'll learn to avoid common implementation mistakes, overcome barriers to user adoption, produce a detailed project implementation plan complete with resource and budget estimates, and prepare highly competitive project proposals.



Learning Objectives

Upon completion of this workshop, participants will be able to:

- Understand the capabilities and limitations of modern EDRMS solutions
- Clearly define recordkeeping requirements necessary for EDRMS
- Understand how to achieve end user adoption
- Achieve full recordkeeping automation with **RBR (Rules-Based Recordkeeping)**
- Learn how to apply third-party recordkeeping add-in software
- Configure the system with appropriate **Information Architecture (IA)**, such as metadata, libraries and folders, document types, permissions, and storage locations
- Identify and avoid common EDRMS implementation mistakes
- Learn how to work with the RIM Professional for optimum outcome
- Define and track essential RIM performance metrics
- Apply industry best practices for electronic recordkeeping
- Prepare effective competitive proposals for EDRMS services

Who Will Benefit

Any ECM services consultant intending to play a significant role in the planning, design implementation, or deployment of an EDRMS solution that must deliver a records-compliant document management solution.

Takeaway Tools

Participants are supplied with several reusable implementation tools that can be applied to any client's EDRMS project.

Testimonials

"I loved the performance measure aspect, and 20 suggested decisions. This was worth the cost of the course alone."

"I really liked the presenter. He engaged the attendees and asked thought-provoking questions that generated some lively conversations."

"This was one of the most engaging and informative seminars I can remember attending. I got a lot of great takeaways and can enthusiastically tell my employer that this was a productive use of my time and training dollars."

"Thank you! This course hit the nail on the head – it touched on many of the issues that I see in the workplace and provided me with the guidance and affirmation that will help me to manage these issues. Awesome seminar!"

Instructor

Bruce Miller, MBA, IGP is a world leading expert on electronic recordkeeping. He is an independent consultant, an author, and an educator. Widely regarded as the inventor of modern electronic recordkeeping software, he pioneered the world's first commercial electronic recordkeeping software in 1989. In 1997 he achieved the world's first e-Records software certification against the US DoD 5015.2-STD standard, and has since presided over several successful software certifications. In 1999 he developed the world's first e-Records software **engine** for business software. That year he received ARMA Canada's National Capital Region's **Ted Ferrier Award of Excellence** for his contribution to the field of records management. Bruce's software was the first technology in the world to be certified against the revised 5015.2 June 2002 standard. In 2002 his company was acquired by IBM, where he served for three years as IBM's global e-Records Strategy and Business Development Executive. At IBM he was honored as a *Technical Leader*, one of only 439 out of 360,000 IBM employees. Mr. Miller is the recipient of the prestigious 2003 **Emmett Leahy Award**, considered the highest international recognition given to professionals in the field of information and records management. His book "*Managing Records in Microsoft SharePoint 2010*" was an ARMA best seller, and the second edition was released in October 2015. Bruce holds a Diploma in Electronics Engineering Technology, a Masters in Business Administration from Queen's University, and is a certified Information Governance Professional.



Course Topics

Topic	Description
The Science of Electronic Recordkeeping	Learn the seven essential principles all stakeholders need to understand in order to successfully plan and deploy an EDRMS project. Includes the language and concepts needed for planning and implementation such as declaration, disposition versus deletion, classification, qualification, and records volumetrics.
Key EDRMS Performance Metrics	Learn how to measure and analyze the core RIM and SharePoint performance metrics common to all EDRMS projects.
Native EDRMS recordkeeping capabilities	Understand the core recordkeeping capabilities and limitations of most EDRMS systems, what to use and what to avoid, and how some EDRMS platforms require third-party recordkeeping software
Essential ECM Concepts	What all stakeholders need to understand about modern ECM to make key decisions and deploy a successful solution
ECM Architecture	Understand the role of the retention schedule in the IA. Define a suitable IA, including libraries and metadata, that supports the downstream use of RBR automated recordkeeping rules.
Strategic Implementation Decisions	Make the 20+ strategic, critical decisions every EDRMS project will demand.
RM Add-ins	Learn the architecture and deployment models of the popular third-party recordkeeping add-in software. Review the top-10 comparative features of each, select the optimal product for your project.
The RIM Role	Understand what it takes to define, develop, and implement an EDRMS project, and how to keep the project healthy over its lifetime.
The IT Role	Understand how to configure the system for recordkeeping compliance, manage email, preserve KPI minimums, and leverage any third-party software technology.
RIM Foundation	Learn how to prepare the RIM foundation, including the retention schedule and physical records, for EDRMS deployment.
Rules-Based Recordkeeping	How to automate end-user RIM processes including declaration and classification such that end user RIM participation can be virtually eliminated. Create rules in workshop exercises.
ECM Configuration	Learn and practice a method for defining and deploying document metadata, document types, libraries and folders in support of record compliance.
Project Resources	Learn how to accurately estimate the types and quantities of human and financial resources required for successful project implementation.
Competitive Proposals	Learn how to prepare an effective competitive proposal for an EDRMS solution and/or supporting services.

Advantages of RIMtech Online Certification Courses

- ✓ 100% vendor neutral content. No ties to products or services providers.
- ✓ Instruction by **Bruce Miller**. Learn from, and interact with, the top expert in electronic recordkeeping.
- ✓ Live instruction – not pre-recorded.
- ✓ Real-world examples and experience from actual projects.
- ✓ The very latest in technology, techniques, and methods.
- ✓ Engaging, dynamic, interactive instruction. Exercises to facilitate learning.
- ✓ You get to keep materials and tools following completion.
- ✓ Official Completion Certificate.

Registration Form (1 form per class)				Class	CSC 3U
Mr/Ms/Mrs.	Name			Title	
Organization			Dept.		
Address					
City		State/Prov	Zip/PostCode		Country
Telephone		Email			
Payment Method					
Please Bill Credit Card		<input type="checkbox"/> Visa	<input type="checkbox"/> Mastercard	<input type="checkbox"/> Amex	
Name on Card					
Card Number			Expiry Date (YY/MM/DD)		CCV
Signature					
<input type="checkbox"/> Cheque, Payable to RIMtech Inc.			<input type="checkbox"/> Invoice, P.O. # (Attach P.O.)		

Five Ways to Register & Pay	
Online	Go to the appropriate class page under Training & Education. Select the class, then pay via PayPal or credit card
Telephone	Call Natalie Arruda at 343-572-8533 to give your credit card details over the phone.
Email	Complete this form and scan it to PDF, then email it to us at natalie@rimtechconsulting.com
Cheque	Complete this form and enclose a cheque. Mail to RIMtech Inc., 50 Argue Drive, Ottawa, On Canada K2E 6S1
Purchase Order	Complete this form, include Purchase Order, scan to PDF, then email to us at natalie@rimtechconsulting.com

Certified Services Consultant	Minimum Participants – 3	
Price per Participant	US \$3,500	
Applicable Taxes	Outside Canada	none
	AB, SK, BC, MB, NT, QC, NU, YT	5%
	ON	13%
	NB, NL, NS, PE	15%

Technology Requirements

1. Reliable, stable high-speed Internet connection
2. Computer/laptop with a hands-free microphone (headset, or built-in)
3. Zoom App available at <https://zoom.us/download> (downloads automatically upon first meeting sign-in)
4. Camera optional but recommended
5. Printer to print out course exercise materials (highly recommended)

Terms and Conditions

This is a summary only. See <https://www.rimtechconsulting.com/terms-conditions> for our detailed Terms and Conditions.

1. **Equipment Requirements.** Each participant is responsible for the technology requirements above in order to participate successfully in any RIMtech online class or event.
2. **Class Materials.** Participants will receive all class materials in electronic form. Materials will be posted to a restricted page of RIMtech's website for that particular class.
3. **No-Shows.** If a participant fails to attend a class, RIMtech will make the class materials available for that participant.
4. **Payment.** Payment, or a Purchase Order, must be received by the class date. All invoices are due within 30 days.
5. **Participant Contact.** We require the name, email addresses, and telephone number of each participant prior to the start of each class.
6. **Participant Substitution.** A participant may be substituted at any time, by contacting natalie@rimtechconsulting.com.
7. **Buyer Cancellation.** To cancel, you must notify us 10 days prior to the class date. The class fee will be refunded less a 10% administrative fee. Any cancellation received later than 10 days prior to class start date shall be liable for the full class fee.
8. **RIMtech Cancellation.** RIMtech reserves the right to cancel any class for any reason and will, in such an event, refund the full class cost. RIMtech will make every effort to notify registrants as soon as possible of any such cancellation.
9. **Buyer Postponement.** RIMtech will work with registrants to find a mutually acceptable reschedule date. If such a date is not acceptable to the buyer, a full refund will be issued less a 10% administrative fee.
10. **RIMtech Postponement.** RIMtech reserves the right to postpone/reschedule any class for any reason and will, in such an event, work with registrants to find a mutually acceptable reschedule date. If such a date is not acceptable to the registrants, a full refund will be issued. RIMtech will make every effort to notify registrants as soon as possible of any such cancellation.
11. **Liability.** RIMtech assumes no liability for changes in course dates or content.
12. **Currency.** All fees are in US dollars.



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